Models: WJSR2080T WWSR3090T
WJXR2080T WWXR4100T

Washer

Owner's Manual

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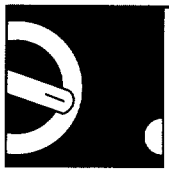

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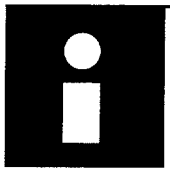

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Before You Call For Service
GE Service Numbers
Warranty, Back Cover

GE Answer Center®
800.626.2000

GE Appliances

Welcome

Welcome to the GE family. We're proud of our quality products and we believe in dependable service. You'll see it in this easy-to-use manual and you'll hear it in the friendly voices of our customer service department.

Best of all, you'll experience these values each time you do the laundry. That's important, because your new washer will be part of your family for a long time.

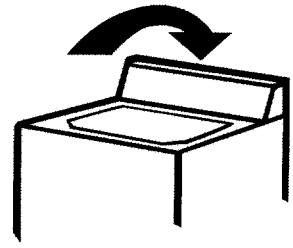
Start Here!

Before using your washer

Staple your receipt to the inside back cover of this manual.

Find your model. Put a check mark in the box identifying your model in the section titled, "Operating Instructions". This will provide easy access for your operating instructions.

Write down the model and serial numbers here. They are behind the top edge of the control panel.



_____

Model number

_____

Serial number

_____

Date of purchase

Need Help?

Help us help you

800.626.2000

Before you call for service, there are a few things you can do to help us serve you better.

Read this manual. It contains instructions to help you use and maintain your washer properly.

Save time and money. Check the section titled "If Something Goes Wrong" before calling. This section was designed to solve common problems you might encounter.

If you do need service, you can relax knowing help is only a phone call away. A list of toll-free customer service numbers is included on the inside back cover. Or call the GE Answer Center at 800.626.2000, 24 hours a day,7 days a week.

Para obtener la versión en español de este manual, llame a GE Answer Center®, servicio de información para el consumidor, teléfono 800.626.2000.

Important Safety Information

Read all safety information before using

Many washers are located near a gas dryer or a water heater in the home.

▲ ***WARNING:*** For your safety the information in this manual must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or loss of life.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.

IF YOU SMELL GAS

1. Do not try to light any appliance.
2. Do not touch any electrical switch; do not use any phone in your building.
3. Clear the room, building or area of all occupants.
4. Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
5. If you cannot reach your gas supplier, call the fire department.

▲ *Water Heater Safety*

Under certain conditions hydrogen gas may be produced in a water heater that has not been used for two weeks or more. HYDROGEN GAS CAN BE EXPLOSIVE UNDER THESE CIRCUMSTANCES.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury, by turning on all hot water faucets and allow them to run for several minutes before using any electrical appliance which is connected to the hot water system. This will allow any hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.

Important Safety Information

Warning

To reduce the risk of fire, electric shock, or injury to persons when using your appliance, follow basic precautions, including the following sections.

Safety Precautions

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This washer must be properly installed and located in accordance with the Installation Instructions before it is used. If you did not receive an Installation Instructions sheet with your washer, you can obtain one by calling, toll free, the GE Answer Center®, 800.626.2000.
  - Properly ground to conform with all governing codes and ordinances. Follow details in Installation Instructions.
  - Install or store where it will not be exposed to temperatures below freezing or exposed to the weather.
  - Connect to a properly rated, protected and sized power supply circuit to avoid electrical overload.
  - Connect to adequate plumbing and drain facilities as described in the Installation Instructions.
- Turn off water faucets when the washer is not in use to relieve pressure on hoses and valves and to minimize leakage if a hose or valve should break or rupture.
- Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in this Owner's Manual or in published user-repair instructions that you understand and have the skills to carry out.
- When disconnecting this appliance pull by the plug rather than the cord to avoid damage to the cord or junction of cord and plug. Make sure that the cord is located so that it will not be stepped on, tripped over or otherwise subjected to damage or stress.
- Keep all laundry aids (such as detergents, bleaches, fabric softeners, etc.) out of the reach of children, preferably in a locked cabinet. Observe all warnings on container labels to avoid personal injury.
- Do not tamper with the controls.
- Keep the area around and underneath your appliances free from the accumulation of combustible materials, such as lint, paper, rags, chemicals, etc.

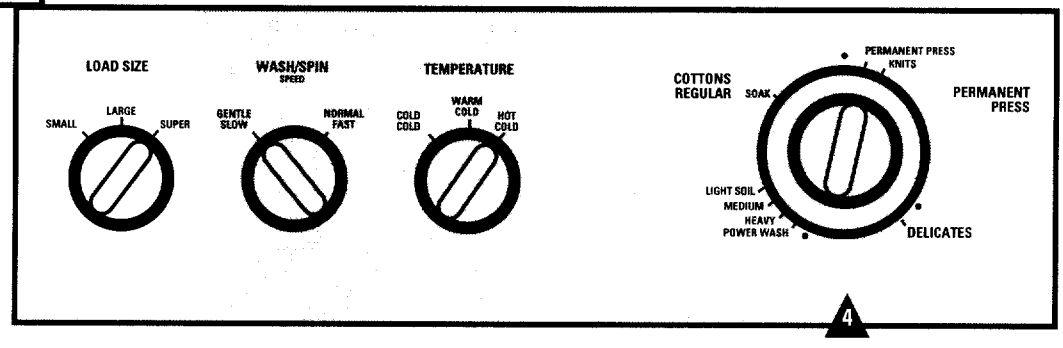
- Keep the floor around your appliances clean and dry to reduce the possibility of slipping.
- Never reach into washer while it is moving. Before loading, unloading or adding clothes, push in the Cycle Selector knob and wait until the machine has completely stopped before opening the lid.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play inside, on or with this appliance or any discarded appliance. Dispose of discarded appliances and shipping/packing materials properly. Before discarding a washer, or removing from service, remove the washer lid.
- Do not leave washer lid up during cycle. This will stop the wash and spin action and prevent completion of the cycle.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in, or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use these substances around your washer and/or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, the garment manufacturer's care instructions should be followed very carefully.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.
- Never climb on or stand on the washer top.
- Do not wash fiberglass articles in your washer. Skin irritation could result from the remaining particles that may be picked up by clothing during subsequent washer use.
- **NOTE:** Turning the Cycle Selector knob to an off position does NOT disconnect the appliance from the power supply.
- To minimize the possibility of electric shock, unplug this appliance from the power supply before attempting any maintenance or cleaning.
- Do not operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.

SAVE THESE INSTRUCTIONS

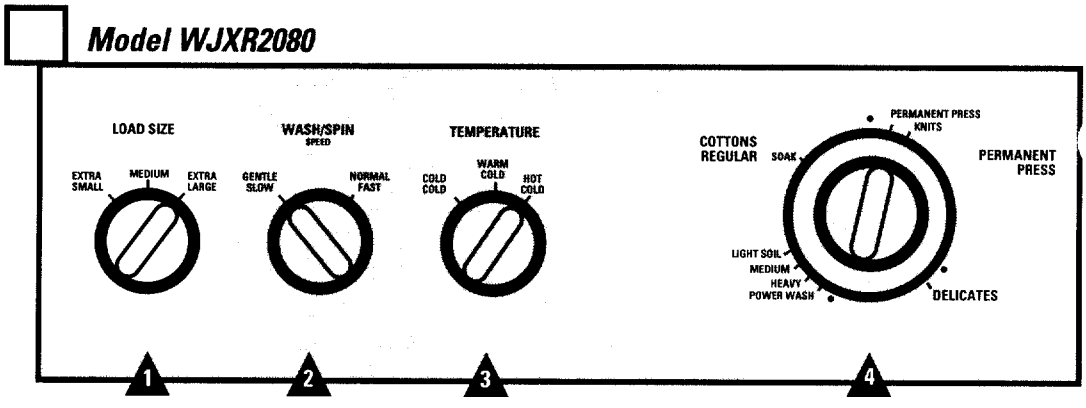
Find your model *Put a check mark in the box next to your model number. (To locate your model number look behind the top edge of the control panel.)*

The controls on your washer

☐ **Model WJSR2080**



☐ **Model WJXR2080**



1 Load Size

By selecting load size, you are setting the water level. For the best results, select a size appropriate for the load you are washing.

2 Wash/Spin Speed

This refers to the speed of the agitator during the wash and the basket during spin.

With the Normal wash speed the agitator moves faster. Use for cottons, denims and play clothes. With the Gentle wash speed the agitator moves slower. Use for delicate and knit items.

The Fast spin speed is for durable items. The Slow spin speed is for delicate items like sweaters and lingerie. Clothes will be less-dry than when using a fast spin speed.

Cycle Descriptions

COTTONS REGULAR
For heavily to lightly soiled cottons, linens, work and play clothes.

PERMANENT PRESS
For synthetics, blends and/or delicate fabrics with normal soil.

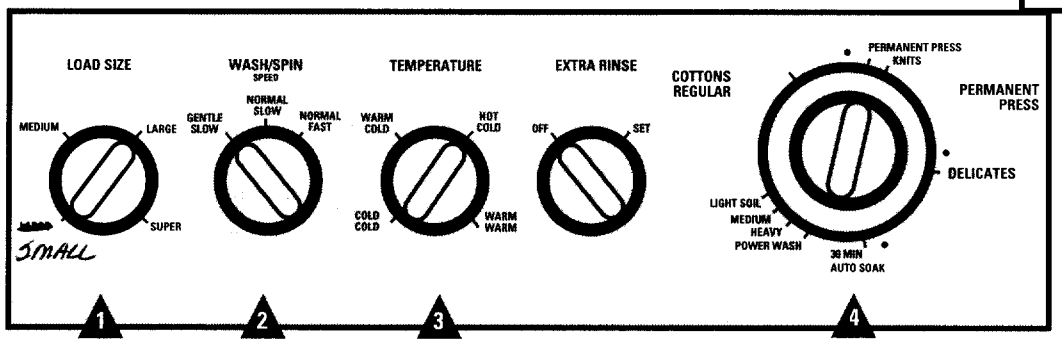
KNITS
Specially designed for normally soiled knits.

DELICATES
For lingerie and special-care fabrics with light to normal soil.

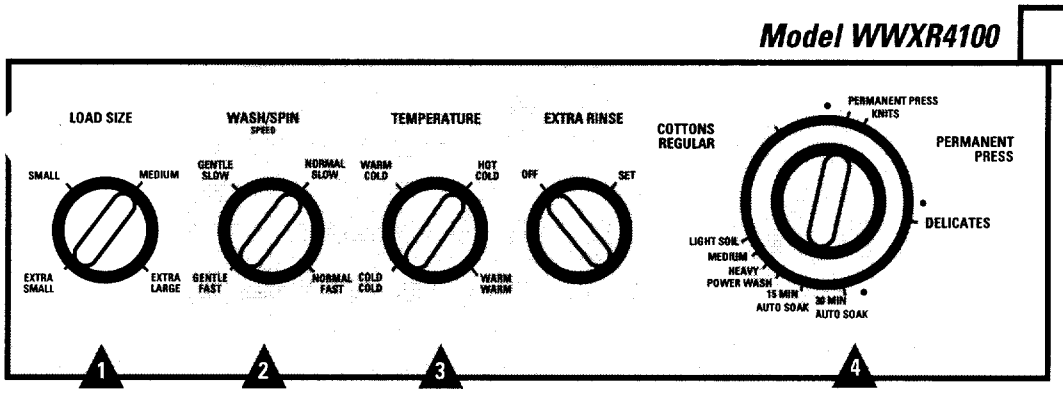
AUTO SOAK
For heavily soiled clothes. Begins with a brief agitation, soaks for a specified period of time, then moves through the rest of the cycle automatically.

SOAK
For heavily soiled clothes that need to be soaked before washing.

Model WWSR3090



Model WWXR4100



3 Wash/Rinse Temp

Use this chart as a general guide.

Wash/Rinse Temperature Guide		
	wash temperature	rinse temperature
COTTONS WHITE	hot	cold
COTTONS COLORS	warm*	cold
PERMANENT PRESS	warm*	cold
DELICATES	cold	cold
WASHABLE WOOLENS	warm*	cold/warm*

**Warm water is approximately 90°F. to 110°F. (hand comfortable)*

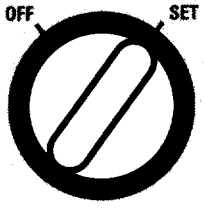
4 Selecting Cycle/Starting Washer

- Push in the Cycle knob to select the desired cycle. See the above Cycle Descriptions.
- Add detergent.
- Pull out the Cycle knob to start washer.
- Add clothes and close lid.

See next page for other washer features

Other washer features your model may have

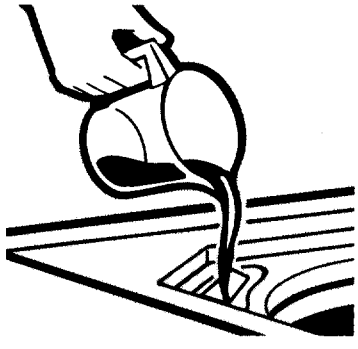
Extra Rinse



When you use extra detergent or bleach to clean heavily soiled clothes, you may want to use the Extra Rinse option. This option provides a second deep cold rinse in the Cottons Regular cycle. Turn the Extra Rinse knob to SET.

The washer will pause for a few minutes before the Extra Rinse option begins.

Liquid Bleach Dispenser



Pour liquid bleach into bleach dispenser

This dispenser dilutes liquid chlorine bleach before it reaches your wash load. To use, follow these steps:

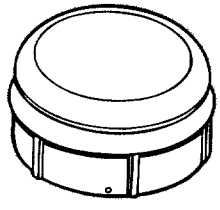
1. Check clothing care labels for special instructions.
2. Measure liquid bleach carefully, following instructions on bottle.
3. Before starting the washer, pour measured amount of bleach directly into bleach dispenser. Avoid splashing or over-filling dispenser.

If you prefer to use powdered bleach, pour it into the wash basket with your detergent.

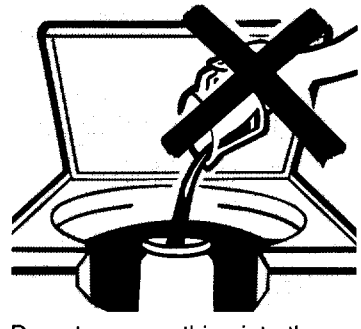
NOTE:

- ***Never pour undiluted liquid chlorine bleach directly onto clothes or into the wash basket.***
- ***Do not pour powdered bleach or non-chlorine bleach into bleach dispenser.***

Agitator Cap

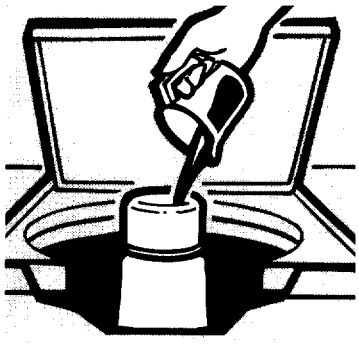


This cap fits into the top of the agitator. If it accidentally comes off, simply put it back on.



Do not pour anything into the agitator if the top is removed

Fabric Softener Dispenser



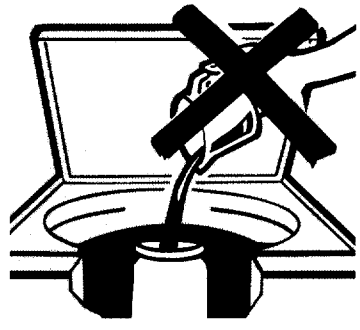
Pour liquid fabric softener and water into fabric softener dispenser

This dispenser automatically releases liquid fabric softener at the proper time during the cycle. To use, follow these steps:

1. Make sure dispenser is securely attached to agitator.
2. Pour liquid fabric softener into dispenser, using amount recommended on package.
3. Add water to dispenser until it reaches the maximum fill line.

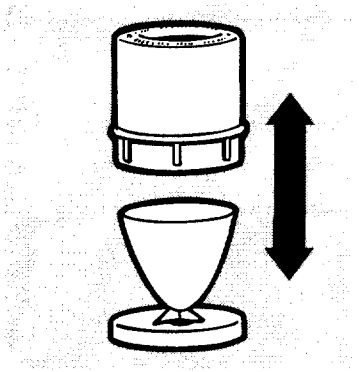
NOTE:

- ***Do not stop the washer during the first spin. This will cause the dispenser to empty too soon.***
- ***Do not use the Fabric Softener Dispenser with the Auto Soak.***
- ***Never pour fabric softener directly on clothes. It will leave spots on clothes.***
- ***Only use dispenser for liquid fabric softeners. If dispenser gets clogged, see Cleaning section below.***



Do not pour anything into the agitator if the top is removed

Cleaning Fabric Softener Dispenser



Separate for cleaning

1. Remove the dispenser from the top of the agitator.
2. Separate the dispenser cup from the cover by grasping the top and pushing down on the inside of the cup with your fingers. Dispenser cup will pop free from the cover.
3. To clean dispenser, soak both the dispenser cup and the dispenser cover in the following solution:

   1 gallon (3.8 liters) warm water
   1/4 cup (60ml) heavy duty liquid detergent
   1 cup (240 ml) bleach

4. If necessary, loosen build-up with a clean, soft cloth after soaking. Do not use a stiff brush; you may roughen the surface of the dispenser.
5. Rinse and reassemble dispenser. Place dispenser back on the agitator.

Preparing to Wash

Prepare

Empty pockets, unroll cuffs, shake out loose dirt, zip zippers, fasten snaps, hooks and buttons.

Treat/remove stains. See Stain Removal Guide.

Turn poly knits inside-out to reduce pilling.

Do any necessary mending.

Use a net laundry bag for delicate items.

Sort

Always follow Fabric Manufacturer's Care Label when laundering.

Sort by color

(Separate colorfast from non-colorfast fabrics*)

- Whites
- Lights
- Darks

Separate by fabric type

- Cottons and linens
- Permanent press cottons and blends
- Synthetic and poly knits
- Delicates

Separate lint producers from lint collectors

- Lint producers: terry cloth and chenille
- Lint collectors: velveteen and corduroy

Sort by soil

- Light
- Medium
- Heavy

** Non-colorfast fabrics may bleed or fade. Sort by individual color.*

Detergent

Always add detergent ~~and start the washer~~ before adding clothes so that the detergent can work effectively.

Using the correct amount of detergent is one of the most important things you can do to make sure your wash comes out clean. Always follow the detergent package directions.

Using too little detergent is a common cause of laundry problems. Use more detergent if you have hard water, large loads, greasy or oily soils or lower water temperature.

Load

Load dry items loosely, spacing evenly around agitator, and close the lid.

A typical wash load: two twin sheets, two pillow cases, three small bath towels, three wash cloths, two t-shirts, and two long sleeve shirts.

Place large items in bottom, small items in the middle and medium items on top.

When loading wet items make sure you set the load/water level high enough to allow the items to move freely.

Wash bulky items like blankets separately.

To add items after washer has started, push in Cycle knob and submerge additional items next to the agitator. Close the lid and pull cycle knob out to restart.

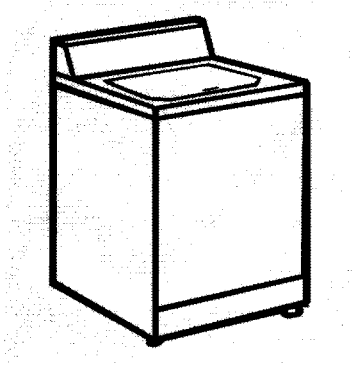
To reduce wrinkling, give permanent press items, synthetics and poly knits room to move freely in the washer.

NOTE:

- ***Do not wrap large items like sheets around the agitator.***
- ***Do not wash fabrics containing flammable materials (waxes, cleaning fluids, etc.) in your washer.***

Care & Cleaning

The Washer



Leave the lid open after washing to allow moisture to evaporate. The wash basket is practically care free.

If you want to clean the basket use a clean soft cloth dampened with liquid detergent, then rinse. (Do not use harsh or gritty cleaners.) To rinse:

1. Choose the largest load size.
2. Turn the Cycle knob to any rinse setting.
3. Start washer.

Fill Hoses—Hoses connecting washer to faucet should be replaced every five years.

Lint Filter—The lint filter is located under the agitator. It is self cleaning and requires no maintenance.

Exterior—Immediately wipe off any spills. Wipe with damp cloth. Try not to hit surface with sharp objects.

Moving and Storage—Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. Call the GE Answer Center 800.626.2000 for information on how to keep the tub stationary when moving the washer.

Long Vacations—Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.

Specialty Care Guide

Item	Suggested Care*
Down-Filled Garments	Always wash down-filled garments separately from other types of garments. Wet down gives off an odor that will disappear when the down is dried. Wash down items frequently to fluff up the down and to retain down's warmth. When washing make sure the load is balanced. Add towels if necessary. Always tumble-dry down garments.
Pillows	Pillows are made from a variety of materials. Wash only if recommended on the pillow Manufacturer's Care Label. Before washing check pillows for weak seams or holes, and mend. Let the washer fill with water and add detergent. Let the washer agitate for several minutes and then add pillows in pairs. This will keep the load balanced. Use the largest load/water level available.
Blankets	Let the washer fill with water, add detergent, allow detergent to dissolve, then add blanket. Wash only one blanket at a time.
Electric Blankets	Sew a strong piece of cloth over the plug to protect the blanket and washer from damage. Wash according to pillow instructions above.
Permanent Press Clothes that are Line Dried	Select a larger load/water level than normal. This will provide more water to help reduce wrinkling and to allow clothes enough room to move around. Remove clothes as soon as the wash cycle is complete and hang them up immediately.

**** Always follow Fabric Manufacturer's Care Label when laundering. Otherwise use the information above as a general guide.***

Stain Removal Guide

General Hints

- Check Fabric Care label.
- Remove stains as soon as possible. The fresher the stain, the easier it is to remove.
- To make sure a stain removal product is safe for your fabric test it on a hidden inside seam.
- Avoid use of hot water on unknown stains. It can set some stains.

Soaking and Pretreating

A thorough soaking with detergent or a special soaking agent is an effective way to remove heavy soils or stains.

Try one of these methods.

- Use the soak cycle. If your model does not have a soak cycle you can still soak by allowing the washer to fill and agitate for a few minutes to help loosen soils. Then push in the Cycle knob to stop the washer (keep lid closed) and allow to soak for as long as desired. After desired soak period, pull out the Cycle knob to complete the cycle.
- Pretreat heavy soil by rubbing in a small amount of liquid detergent or a paste made of water and powdered detergent or soap. For best results, wait 1/2 hour before washing.
- To remove stains on white or bleachable fabrics, try soaking the stained area in a container for five minutes in the following solution and then launder in the washer:

  1 gallon (3.8 liters) cool water
  1/4 cup (60 ml) chlorine bleach

Bleach Solution

To remove stains on white or bleachable fabrics, try soaking the stained area in a container for five minutes in the following solution and then launder in the washer:

1 gallon (3.8 liters) cool water
1/4 cup (60 ml) chlorine bleach

Turn page for specific stain removal

Removing Specific Stains

The Invisible Stain

Foods on synthetic clothes may cause stains which are virtually invisible when you put the clothes in the washer. If these stains are not completely removed in the wash, they may pick up dirt from other clothes in the washer and appear after the clothes are dried.

When They Become Visible:

- Rub the stain with undiluted liquid detergent.
- Let stand 30 minutes.
- Rewash using the hottest water that is safe for the fabric.

Preventing These Stains:

- Increase the amount of detergent used.
- Increase water temperature.
- Wash synthetics often.

Stain	White and Bleachable Fabrics	Other Washable Fabrics
Adhesives (Chewing Gum, etc.)	Rub with ice or immerse in very cold water. *Use dull tool to carefully scrape off as much adhesive or gum as possible.* Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual.	Same as white and bleachable fabrics.
Antiperspirants, Deodorants	Apply undiluted liquid detergent. Rinse. If stain remains, use the Bleach Solution; launder.	Same as white and bleachable fabrics except use non-chlorine bleach.
Blood	Soak in cold water, then launder in warm water. If stain remains, use the Bleach Solution; launder.	Sponge or soak in cool water, then launder.
Chocolate, Cream, Ice Cream and Milk	Soak in cold water. Use the Bleach Solution; launder.	Same as white and bleachable fabrics except use non-chlorine bleach.

Stain	White and Bleachable Fabrics	Other Washable Fabrics
Coffee and Tea	Without cream: Use the Bleach Solution; launder. With cream: Soak in cold water, then use the Bleach Solution; launder.	Sponge with warm water. If stain remains, apply warm glycerine (available at drug stores), let stand 30 minutes and rinse well. Wash as usual.
Cosmetics, Crayon	Use the Bleach Solution; launder.	Rub the stain with undiluted liquid detergent. Rinse well, then wash as usual.
Grass, Mildew, Scorch	Apply undiluted liquid detergent; launder. (Treat mildew spots while they are fresh, before mold has a chance to weaken fabric.) If either type stain remains, use the Bleach Solution; launder. (Severe scorch stains can seldom be removed.)	Sponge with warm water. Apply undiluted liquid detergent; launder. Bleach with non-chlorine bleach; launder. Old mildew cannot be removed. Scorch can seldom be removed.
Ink, Ballpoint	Fresh stains: Place stain face down on an absorbent towel and use a spray cleaner or sponge with dry cleaning fluid, rinse well, then wash as usual. Old stains: use the Bleach Solution; launder.	Same as white and bleachable fabrics except launder using non-chlorine bleach.
Juices, Wine, Food Coloring	Soak stain in cool water. If stain remains, use the Bleach Solution; launder.	Sponge with warm water. Bleach remaining stain with non-chlorine bleach.
Perspiration	Apply undiluted liquid detergent and launder in warm water. If color has changed you may be able to restore it by treating with ammonia or vinegar.	Launder in warm water. Rinse well. Bleach with non-chlorine bleach.

Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing can produce a toxic gas which may cause death.

Before you call for service

Problem	Possible Causes	What to Do
Washer won't operate	**Washer is unplugged**	• Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	• Turn both hot and cold faucets fully on.
	Controls are not set properly	• Check controls and make sure Cycle knob is pulled out to ON position.
	Lid is open	• Close lid and pull Cycle knob to ON position.
	Circuit breaker/fuse is tripped/blown	• Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
Water temperature is incorrect	**Control is not set properly**	• Check water temperature control and adjust.
	Water supply is turned off or improperly connected	• Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets.
	Water valve screens are stopped up	• Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	House water heater is not set properly	• Make sure house water heater is delivering water at 120°F.-150°F. (45°C.-65°C.).
Water won't drain	**Drain hose is kinked or improperly connected**	• Straighten drain hose and make sure washer is not sitting on it. • Top of drain outlet should be less than 8 ft. above floor.
Water leaks	**Fill hoses or drain hose is improperly connected**	• Make sure hose connections are tight at faucet and make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	• Check household plumbing. You may need to call a plumber.

Problem	Possible Causes	What to Do
Water leaks (continued)	**Constant water pressure to the fill hoses at the water source**	• Tighten hoses at the faucets and turn the water off after each use. • Check condition of the fill hoses; they may need replacement after 5 years.
Washer is noisy	**Washer is uneven**	• Make sure washer is level and firm to the floor.
	Washer load is unbalanced	• Push the Cycle knob in to stop the washer, open the lid and redistribute the load evenly. Close the lid and restart.
Washer pauses in cycle	**The washer normally pauses between washing steps**	
Clothes too wet	**Incorrect cycle selected**	• Make sure the cycle selected matches the load you are washing.
	This is normal for some fabrics	
Lint or residue on clothes	**Incorrect sorting**	• Separate lint producers from lint collectors.
	Washing too long	• Wash small loads for a shorter time than larger loads.
	Detergent not dissolving	• For best performance always add detergent and start washer before adding clothes. If you use powdered detergent, pre-dissolve detergent in hot water before adding to washer. • Try a liquid detergent. • Use warmer water temperature.
	Overloading	• Make sure Load Size selector matches load size.
	Too much bleach	• Check bleach package for correct amount.
	Not enough detergent	• Try using more detergent.
	Incorrect use of fabric softener	• Check fabric softener package for instructions (see Fabric Softener Dispenser Section).

Problem	Possible Causes	What to Do
Wrinkling	**Improper loads**	• Avoid mixing heavy items (like work clothes) with light items (like blouses). • Separate permanent press from other laundry. • Try a fabric softener (like Downy brand).
	Overloading or incorrect water level	• Load your washer so clothes have enough room to move freely.
	Incorrect wash and dry cycles	• Match Cycle selection to the type of fabric you are washing (especially for permanent press loads).
	Repeated washing in water that is too hot	• Wash in warm or cold water with plenty of detergent.
Snags, holes, tears, rips, or excessive wear	**Pins, snaps, hooks, sharp buttons, belt buckles, zippers, and sharp objects left in pockets**	• Fasten snaps, hooks, buttons, and zippers. • Remove loose items like pins, objects in pockets and sharp buttons. • Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	• Check bleach package instructions for proper amount. • Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Small tears or holes present before wash	• Repair tears and holes before washing.
	Chemicals like hair bleach, hair dye, permanent wave solution and toilet bowl cleaners	• Rinse items that may have chemicals on them before washing.
	Permanent press items naturally fray (especially collars and cuffs)	• While this is not caused by the washer, you can slow the fraying process by washing small permanent press loads with higher water setting. • Avoid washing heavy items (like towels) with permanent press items.

Problem	Possible Causes	What to Do
Shrinkage		
	Some fabrics will naturally shrink in the wash	• Hot water is more likely to cause shrinkage than cold water. • Follow directions on care label.
Grayed Clothes		
	Not enough detergent (larger loads, heavy soil, and hard water might require more detergent)	• Try using more detergent (especially with larger loads). • If you live in a hard water area try using a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	• Make sure water heater is delivering water at 120°F.-150°F. (45°C.-65°C.). • Do not use the washer when hot water is used for other needs (dishes, baths, etc.).
	Washer is overloaded	• Make sure Load Size Selector matches load size.
	Soak time is too short	• Soak at least 30 minutes.
	Soaking with too little detergent	• Use more detergent (especially with heavy soil).
	Detergent is not dissolving	• Add detergent as wash basket fills with water before you load clothes.
	To restore Grayed Clothes, try one of the following	• Put clothes through a wash cycle using hot water. (Check the garment's manufacturing care label to see if hot water can be used.) Add a non-precipitating water softener, such as Calgon brand. Use 2 1/2 times more than is recommended for normal water softening. Do not use detergent or soap. Allow clothes to go through a complete cycle. Repeat if necessary. • Soak your clothes using a water softener instead of a soaking agent. Allow clothes to soak for about 20 minutes.

If Something Goes Wrong

Problem	Possible Causes	What to Do
Yellowed Clothes	**Not enough detergent on a consistent basis**	• Always use measured detergent.
	Chlorine bleach may yellow some fabrics	• Use non-chlorine bleach.
	Iron or manganese in water may cause yellowing or yellow spots	• Use extra detergent plus a non-precipitating water softener dissolved in water and non-chlorine bleach. • Run hot water for 2 minutes to help the pipes clean out iron buildup. • Drain your house water heater occasionally. • To remove spots spread stain area over a pan of boiling water and squeeze lemon juice through the stain.
Blue or Gray Spots	**Incorrect use of fabric softener**	• Check fabric softener package for instructions (see Fabric Softener Dispenser section). • To remove spots dampen the spots and rub with undiluted liquid detergent. Rewash, using chlorine bleach if it is safe for the fabric.
Too Many Suds	**Type of detergent**	• Switch to a lower sudsing detergent brand and follow instructions on package.
	Very soft water	• Try less detergent.
Pilling	**Result of normal wear on poly-cotton blends**	• While this is not caused by the washer, you can slow the pilling process by washing poly-cotton blends inside out.

Notes

GE Service Numbers

We'll be there!

GE Answer Center®

800.626.2000

Whatever your question about any GE major appliance, GE Answer Center® information service is available to help. Your call—and your question—will be answered promptly and courteously.

And you can call any time. GE Answer Center® service is open 24 hours a day, 7 days a week.

In-Home Repair Service

800-GE-CARES (800-432-2737)

A GE consumer service professional will provide expert repair service, scheduled at a time that's convenient for you. Many GE Consumer Service company-operated locations offer you service today or tomorrow, or at your convenience (7:00 a.m. to 7:00 p.m. weekdays, 9:00 a.m. to 2:00 p.m. Saturdays).

Our factory-trained technicians know your appliance inside and out—so most repairs can be handled in just one visit.

For Customers With Special Needs

800.626.2000

Upon request, GE will provide Braille controls for a variety of GE appliances, and a brochure to assist in planning a barrier-free kitchen for persons with limited mobility. To obtain these items, free of charge, call 800.626.2000.

Consumers with impaired hearing or speech who have access to a TDD or a conventional teletypewriter may call 800-TDD-GEAC (800-833-4322) to request information or service.

Para los clientes de habla español

800.626.2000

Para obtener la versión en español de este manual, llame a GE Answer Center®, servicio de información para el consumidor, teléfono 800.626.2000.

Service Contracts

800-626-2224

You can have the secure feeling that GE Consumer Service will still be there after your warranty expires. Purchase a GE contract while your warranty is still in effect and you'll receive a substantial discount. With a multiple-year contract, you're assured of future service at today's prices.

Parts and Accessories

800-626-2002

Individuals qualified to service their own appliances can have needed parts or accessories sent directly to their home. The GE parts system provides access to over 47,000 parts...and all GE Genuine Renewal Parts are fully warranted. VISA, MasterCard and Discover cards are accepted.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Further Service

We're proud of our service and want you to be pleased. If for some reason you are not happy with the service you receive, here are three steps to follow for further help.

First, contact the people who serviced your appliance. Explain why you are not pleased. In most cases, this will solve the problem.

Next, if you are still not pleased, write all the details—including your phone number—to:

Manager, Consumer Relations
GE Appliances, Appliance Park
Louisville, KY 40225

Finally, if your problem is still not resolved, write:

Major Appliance Consumer Action Panel
20 North Wacker Drive
Chicago, IL 60606

WASHER WARRANTY

Staple sales slip or cancelled check here. Proof of original purchase date is needed to obtain service under warranty.

What is covered

FULL ONE-YEAR WARRANTY

For one year from date of original purchase, we will provide, free of charge, parts and service labor in your home to repair or replace *any part of the washer* that fails because of a manufacturing defect.

LIMITED ADDITIONAL WARRANTIES

Nineteen year warranty—For the second through the twentieth year from the date of original purchase, we will provide, free of charge, a replacement basket for any basket that fails due to a manufacturing defect.

Nine year warranty—For the second through the tenth year from the date of original purchase, we will provide, free of charge, a replacement tub for any tub that fails due to a manufacturing defect.

Four year warranty—For the second through the fifth year from the date of original purchase, we will provide, free of charge: replacement transmission for any transmission that fails due to a manufacturing defect; replacement parts for any part of the suspension rod and spring assembly that fails due to a manufacturing defect; replacement parts for any lid or cover that rusts due to a manufacturing defect.

For limited additional warranties you pay for the service trip to your home and all service labor charges.

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This warranty is extended to the original purchaser and any succeeding owner for products purchased for ordinary home use in the 48 mainland states, Hawaii and Washington, D.C. In Alaska the warranty is the same except that it is LIMITED because you must pay to ship the product to the service shop or for the service technician's travel costs to your home.

All warranty service will be provided by our Factory Service Centers or by our authorized Customer Care® servicers during normal working hours.

Should your appliance need service, during warranty period or beyond, call 800-GE-CARES (800-432-2737).

What is not covered

- Service trips to your home to teach you how to use the product.

Read your Owner's Manual. If you then have any questions about operating the product, please contact your dealer or our Consumer Affairs office at the address below, or call, toll free:

GE Answer Center®
800.626.2000
consumer information service

- Improper installation.

If you have an installation problem, contact your dealer or installer. You are responsible for providing adequate electrical, exhausting and other connecting facilities.

- Replacement of house fuses or resetting of circuit breakers.
- Failure of the product if it is misused, or used for other than the intended purpose or used commercially.
- Damage to product caused by accident, fire, floods or acts of God.

WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are in your state, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company **If further help is needed concerning this warranty, write: Manager—Consumer Affairs, GE Appliances, Louisville, KY**

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